

## QUALITY POLICY

The LeBLANC Pty Ltd (LeBLANC) business objective is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectation of its clients.

This level of quality is achieved through adoption of system processes underpinned by procedures that reflect the competence of the Company to existing clients, potential clients via an Integrated Management System (IMS).

Achievement of this objective involves all staff, being individually responsible for the quality of their work, and suggesting ways to improve our business performance. This policy is provided and explained to each employee, prior to commencement and is reinforced regularly in the workplace.

To achieve, maintain and continually improve the required level of assurance the CEO retains responsibility for the company business system with routine operation of each process controlled by the responsible line manager.

Certification to ISO 9001:2015 is a minimum requirement. LeBLANC will continue the search for improvement.

LeBLANC is committed to the development of a sound and effective LMS Culture. The objectives of the

System are to:

- a. Endeavour, at all times, to maximize client satisfaction with services provided by LeBLANC;
- b. Ensure compliance with relevant statutory, safety and environmental requirements;
- c. Engender an onus of responsibility in all that we do;
- d. Achieve and maintain a level of quality which enhances the Company reputation with clients.

Approved by:



Tri Huynh

Date: 14/ 12/ 2019